

## **Membership FAQs**

### **General Membership Questions**

#### **What is included in Youth Sport Trust Membership?**

[This page](#) explains the benefits available for each level of Youth Sport Trust Membership.

#### **I'm an all-through school which level of Youth Sport Trust Membership should I join at?**

Any school can join at any level but below is an overview of what each level of membership can support your school with:

- **School Membership** provides a valuable introduction to the benefits that a targeted focus on PE and sport can deliver. It will enable you to create a foundation for meaningful impact across the school.
- **Plus Membership** provides additional professional resources and support to help you embed best practice in your school. You will receive all the benefits and additional tools and guidance that you need to implement wide ranging and lasting change.
- **Premium Membership** combines high quality personal support with 'gold support' tools and resources to transform your approach to PE and sport. It will enable your school to access exclusive opportunities within our network and will deliver a host of opportunities for excellence.

Additional benefits can be purchased at any time during the year so you can tailor the membership package to suit the needs of your school.

#### **Can the membership packages be tailored to suit my needs?**

Yes, many of our membership benefits can be purchased separately in addition to your core package and as a member you will be able to access these at a discounted price. For example, you can add professional learning events or Athlete Mentor visits.

#### **My school held Level 1 membership for 2017/18, can I retain this membership for 2018/19?**

Level 1 membership is available for existing primary schools for 2018/19, this is the **final year** that your school will be able to renew at Level 1. The decision has been made to remove this level of membership from our offer as it does not provide the level of support required to help both you and the YST achieve our strategic vision of: A future where every child enjoys the life-changing benefits that come from play and sport.

#### **Can I upgrade my membership to a different level later?**

You can upgrade your membership to another level by paying the difference in price between the two levels at any point during the year. Please remember though that

our membership prices are set for the year, so the earlier you upgrade the more you can maximise your new membership.

### **I am an individual school am I able to join a cluster?**

Yes, an individual school can join a cluster. If you know of a local cluster that you would like to join than please speak to the Cluster Coordinator directly. Alternatively, if you are unaware of any local clusters but would be interested in finding out if there is one nearby then please contact our Membership team by emailing [membership](#) or calling us on 01509 226688.

### **As a non-member, I would like to purchase a professional learning event / Personalised Support / Athlete Mentor visit; how do I book it?**

Please contact [YST Solutions](#) who will get in touch to gather further information from you. We will require your preferred date and an alternative date along with a proposed venue so we can source a tutor / Youth Sport Trust professional / Athlete Mentor for you.

### **Do minimum/maximum delegate numbers apply to whole/half day professional learning events when purchased?**

The standard minimum delegates for a workshop or professional learning event is eight. Please contact your Regional Support Assistant or email [membership](#) for further information.

Please be aware that maximum delegate numbers do apply. The maximum number of delegates per event is 25. A second deliverer will be required for more than 25 delegates and charges will apply.

Please note that venue restrictions may also apply. Please contact your venue for further information.

### **Individual Member Schools**

#### **How do I buy additional benefits to add to my membership package?**

[Log in](#) to the members area of this website to see a selection of additional benefits on offer and purchase them. Additional benefits can be purchased during the renewal period or at any time during the academic year. A separate invoice will be sent to your school for any additional benefit purchased during the academic year.

#### **What level of membership do I have?**

To see your membership level, [log in](#) to the membership area of this website.

#### **How do I access my membership benefits?**

You will be sent an electronic activation pack which will guide you through using all your membership benefits

Physical resources will be sent to your school directly in the post. Please note that if you have not actively chosen the resources from the list available, you will be sent the default options which are based on the age range of your school.

### **My school is an Innovation School / Project Ability School / Leadership, Coaching and Volunteering (LCV) School / PE CatalYST School – what membership level should I have?**

Any level of school membership (School, Plus or Premium) gives you access to further Youth Sport Trust development opportunities (such as the above programmes).

### **How do I renew my membership for next year?**

All current Youth Sport Trust memberships will be automatically renewed on an annual basis. We will communicate the renewal process to the lead contact at your school. You do not need to take any action unless you wish to change the level of your membership package or add any additional benefits such as professional learning or athlete mentor visits. You can also add these as the year progresses.

### **What will I receive when I renew my Youth Sport Trust Membership and when will I receive it?**

Schools that hold a School, Plus or Premium membership will receive a welcome letter in the post along with your copy of the Active 30:30 Tri resource upon joining. We advise that receipt of the welcome letter and Active 30:30 Tri resource should take up to 3 weeks upon joining membership.

Individual member schools that are due to receive physical resources as part of their membership will receive them directly to their school address.

Cluster member schools that are due to receive physical resources as part of their membership will have them sent to their cluster coordinator who will then provide each school with their resources.

### **If I choose not to renew my membership, can I continue to display the Quality Mark awarded to me during my membership?**

The **Quality Mark** is only valid for the duration of the membership, therefore once the membership expires; the Quality Mark also expires and should no longer be displayed.

### **What is the discount code for further Additional Support?**

School, Plus and Premium members are entitled to a 10% discount on Resources & Learning products. Your electronic activation pack will display your valid discount code.

### **Cluster Member Schools**

#### **Who is my Cluster Coordinator?**

**Log in** to the membership area of this website to see your Cluster Coordinator's name and contact information.

### **What level of membership do I have?**

To see your membership level, **log in** to the membership area of this website.

### **Can I buy a benefit that is not available to me as part of my Cluster package?**

Yes, **log in** to the members area of this website to see the full list of additional benefits and purchase them. Additional benefits can be purchased at any time during the academic year. A separate invoice will be sent to your school for any additional benefit purchased.

### **Can I access professional learning events that are not available through my Cluster?**

Yes, if you feel that your school would benefit from single school training then you can purchase any of the full list of **professional learning events** here. As a member, you will be able to access these courses at the discounted member price.

### **As a Cluster member school can I change my level of Youth Sport Trust Membership so it's different to the rest of the Cluster?**

Yes, you can upgrade your membership to another level by paying the difference in price between the two levels at any point during the year. Please remember though that our membership prices are set for the year, so the earlier you upgrade the more you can maximise your new membership. However, we would strongly recommend that you speak to your Cluster Coordinator to discuss your reason for changing your level.

## **Personal Membership**

### **Do I have to pay for my Personal Membership myself or can my schools be invoiced?**

Your school can be invoiced for this membership when you purchase the membership online [here](#) .

You will be able to choose the option to be invoiced. Please ensure that your school is aware that this invoice will be sent to them.

### **How do I prove the I am a NQT or ITT to receive the discount?**

If you have chosen the discounted membership types, you will be sent an email prompting you to send us proof of student or NQT status (e.g. a dated course acceptance or your QTS certificate in the case of NQTs) to [membership](#) – this will be deleted once verified.

### **My School gets a Personal Membership as part of their school package how do I access this?**

You will need to log in [here](#) – once your school's places have been used up you can purchase the membership for £48

### **Contact Us**

If you haven't found the answer to your question above, please [email us](#) or give us a call on 01509 226688, we will be happy to help.